

**Nadim Aslam** 6 November 2013

# Patient Feedback Report

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**EDGE CUMBE** DOCTOR 360°

## Introduction

This report is based on the Doctor 360° questionnaires completed by yourself and your patients.

For each question, your performance scores are broken down, comparing your own rating with that of your patients and our benchmark. The bar graphs also show the number of patients who rated each question and the range of ratings.

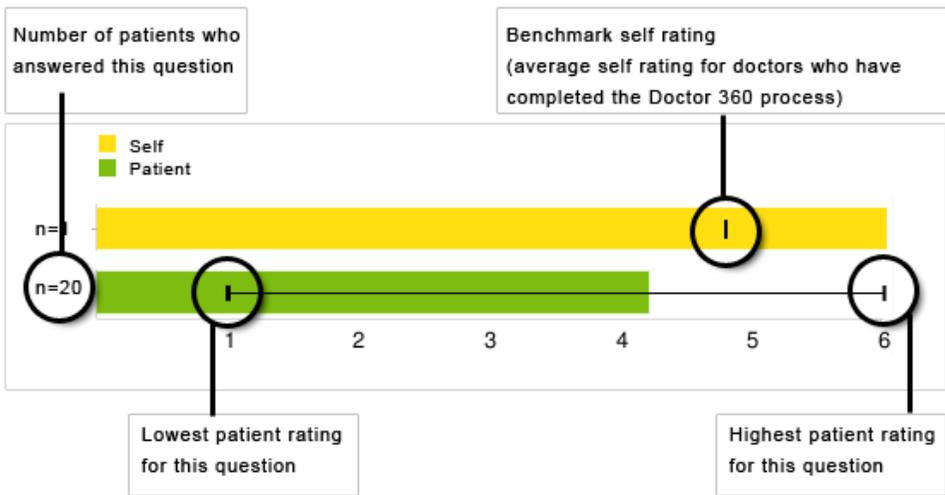
The feedback in this report will help you compare the standards of care you feel you deliver with how others perceive you. We recommend you ask your appraiser or counselling colleague to look through the report with you.

## Understanding Your Report

Each question was rated using the following scale:

- 6 => Extremely effective/excellent
- 5 => Very effective/very good
- 4 => Effective/good
- 3 => Mostly effective/satisfactory
- 2 => Partially effective/less than satisfactory
- 1 => Not effective/poor
- C/C => Cannot Comment

Below is an annotated example of the charts that appear in this report.



## Patient feedback

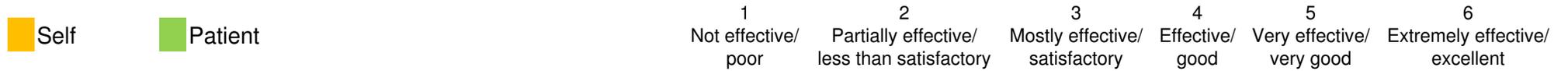
### Summary



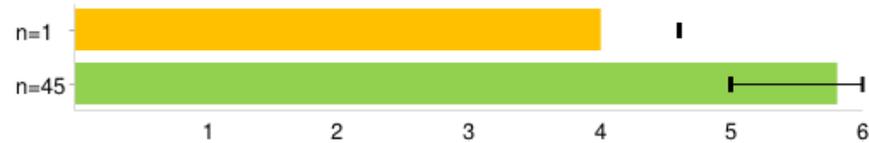
### How effective am I in...



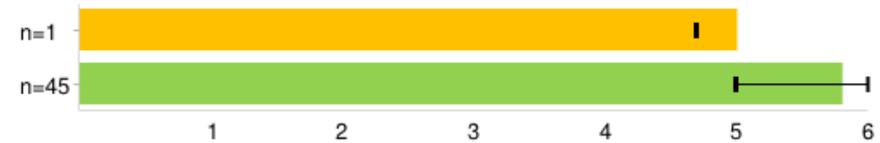
How effective am I in...



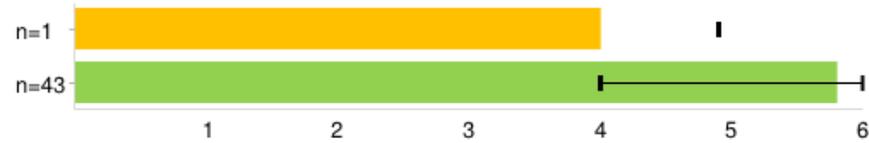
doing their best to find out what you might be worried about



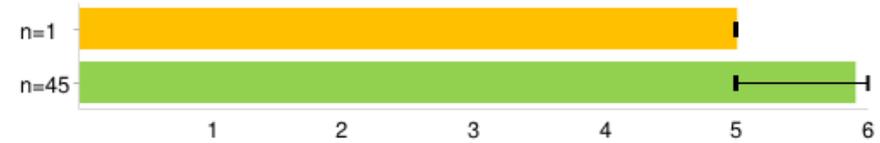
listening to you



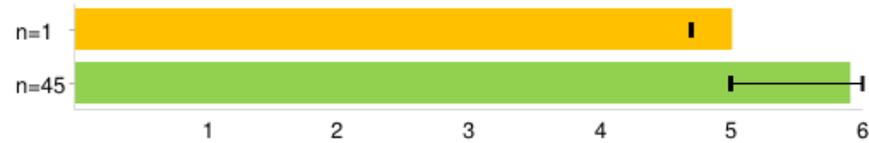
taking account of your medical history



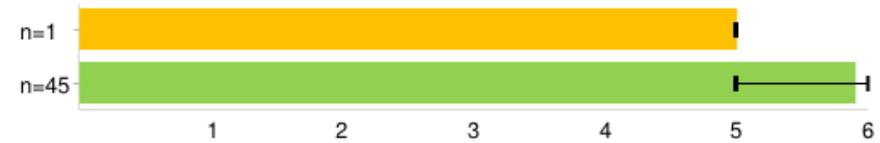
treating you with dignity



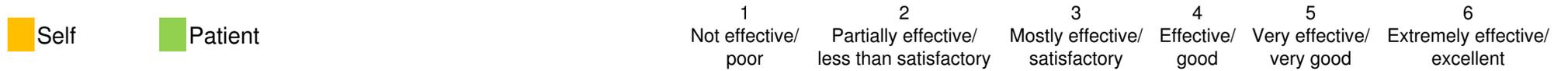
involving you in deciding how to handle the problem(s) you discussed



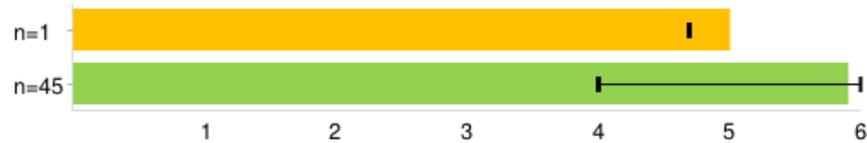
ensuring you get the advice/investigation or treatment needed



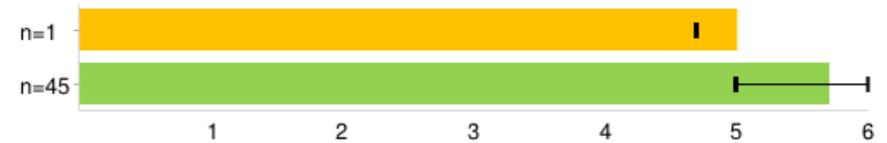
How effective am I in...



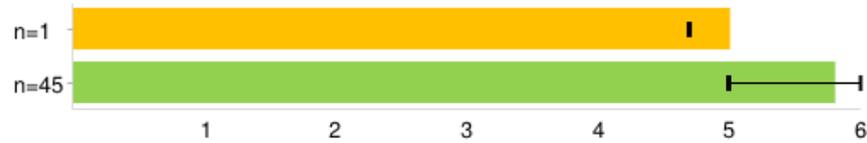
checking with you that you are happy with the planned treatments or tests



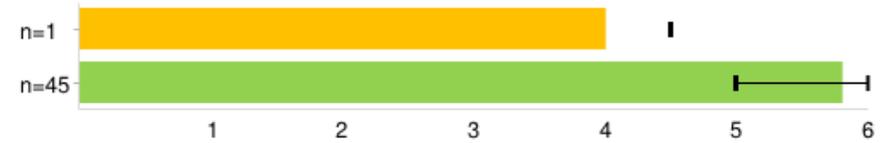
encouraging you to ask questions



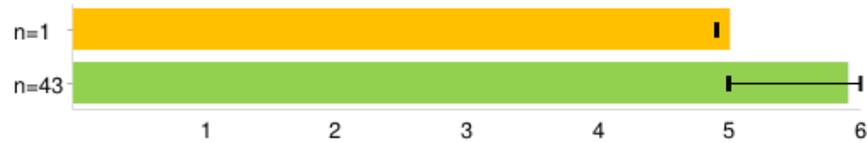
making sure you understand



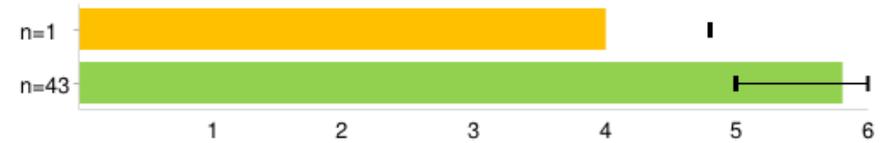
understanding your needs and worries



explaining any risks to the treatment



allowing you to make up your own mind

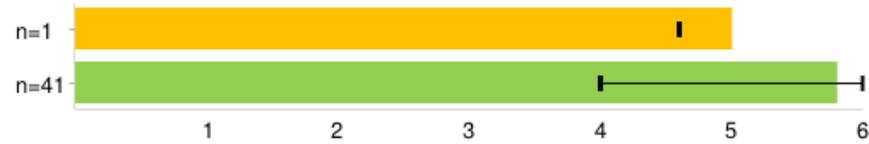


How effective am I in...

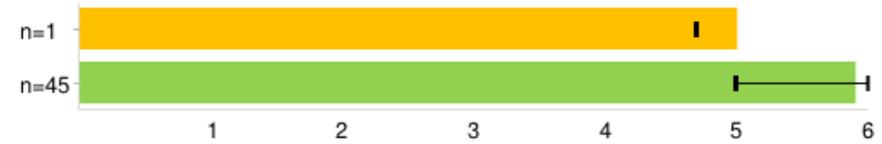
 Self  Patient

1 Not effective/poor    2 Partially effective/less than satisfactory    3 Mostly effective/satisfactory    4 Effective/good    5 Very effective/very good    6 Extremely effective/excellent

keeping you informed about the progress of your care

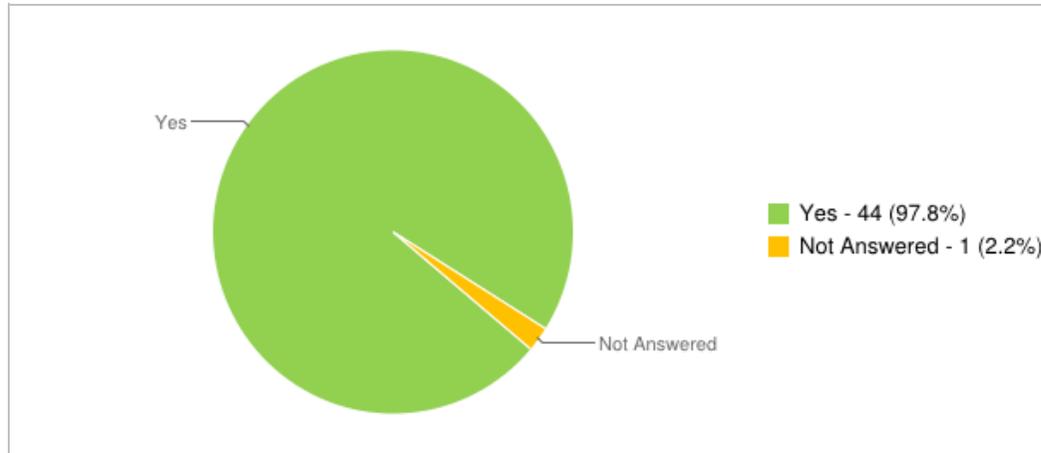


Overall how effectively did the doctor meet your needs as a patient



## Patient Recommendations

Each patient was asked "would you recommend the doctor to family or friends?"  
The following chart summarises the responses received.



## Self Comments

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## Patient Comments

I have always found Mr Aslam to be kind and considerate with a relaxed manner which makes you feel comfortable he explains the treatment and what may need to be done in the future

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Excellent treatment throughout many thanks

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I think the top marks say it all

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Could not be more impressed thank you Dr Aslam and all staff

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No problems

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Very satisfied with the care given

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Mr Aslam was extremely thorough, courteous and polite and covered everything in great depth which was what I needed thank you

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Happy with all aspects of my treatment and care

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Dr Aslam is an extremely considerate and approachable consultant

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1st class in all respects

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Very friendly and personable treating me with dignity shaking hands on introduction

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Has been very good

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Brilliant very patient

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Very happy thank you

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Very satisfied with every aspect of service

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Very nice doctor very thoughtful and caring

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Dr Aslam has the ability to put you completely at ease a pleasure to meet

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Very good at explaining clear



**EDGECUMBE DOCTOR 360°**

23 Berkeley Square, Clifton, Bristol, BS8 1HP

Tel: +44 (0)117 9258822

Fax: +44 (0)117 9257799

Email: [support@edgcumbe.co.uk](mailto:support@edgcumbe.co.uk)

Web: [www.doctor360.co.uk](http://www.doctor360.co.uk)